

TAND

Built on Your Success



CAPABILITY STATEMENT

tandgroup.com.au



About Us

TAND Group (TAND) is an integrated building services company established to provide repair, refurbishment and building services to its commercial partners operating in the residential and commercial insurance industry and the accommodation, aged care, hospitality and retail industries.

Operating in a highly competitive industry, the key to TAND's success has been its ability to provide an innovative approach to project delivery combined with proven on-site methodologies.

TAND is committed to meeting its clients' needs and delivering a service that places emphasis on accountability and transparency to ensure mutual success.

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Our Mission

To create a better construction experience for our insurers and commercial partners operating in accommodation, aged care, hospitality and retail industries through establishing valued and long-lasting relationships underpinned by a shared vision for the industry.

To consider human needs in the building process, placing emphasis on communication, the use of technology and building partnerships.

To improve the delivery of construction services and build environments that are both ethically and commercially underpinned by the foundations of sustainable transformation in the built environment.

Company Profile

TAND's directors have specialised and extensive experience in the insurance and refurbishment industry. Our directors have carefully and intentionally formed the TAND team based on the mutual belief that the right team is essential for success.

The company originated in response to an active market demanding a more transparent, specialised and responsive service.

TAND'S management structure allows us to provide a specialised response to complex refurbishment and rectification works that is designed for scale in line with market demands, without compromising service quality.

With an enviable reputation, TAND is renowned for completing projects on time and on budget while also delivering the quality, safety and environmental excellence standards the industry expects and demands.

TAND is committed to providing a transparent and compassionate service that delivers a quality build combined with seamless and fluid communication between all stakeholders.

Our code of ethics is entrenched in our company and sees all members of our team take great pride and respect in the work they deliver. This extends to the implementation of our communication policy that ensures all stakeholders are connected with linear expectations.

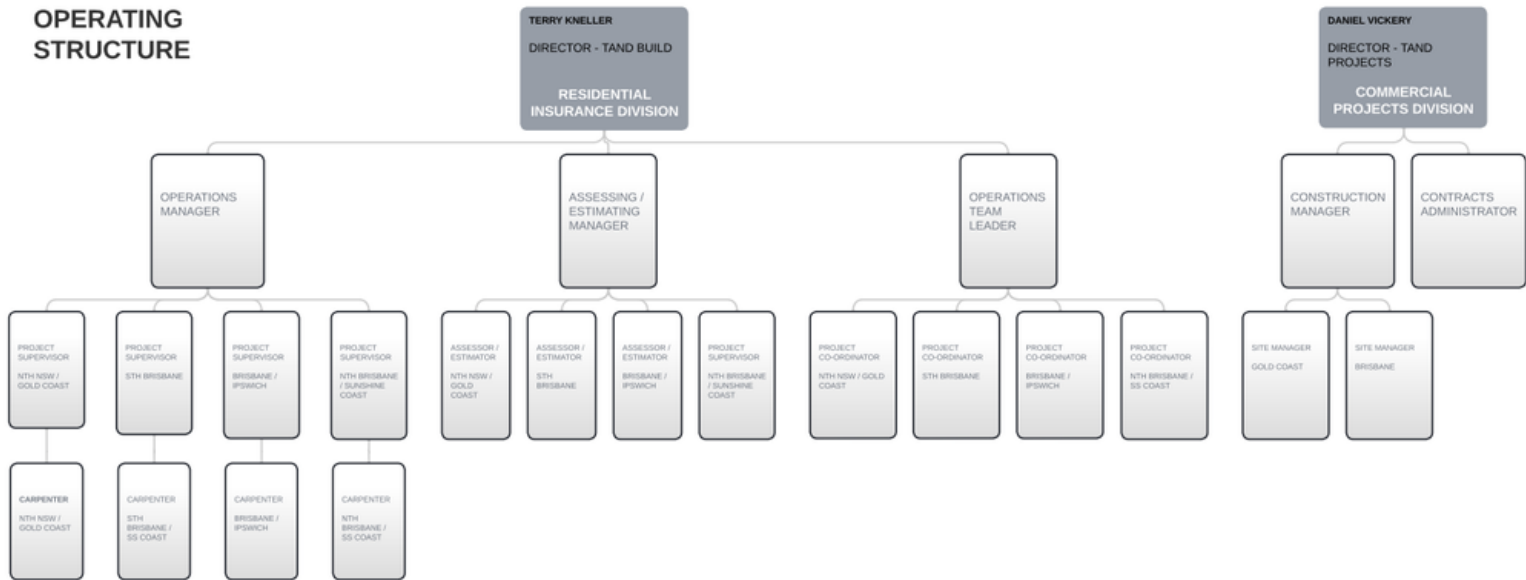
Operating Structure

The operations team within the TAND Group have a long standing history of quality outcomes within Australia's building industry, all of which have been established with proven results across a broad range of construction projects nation wide.

The culmination of industry knowledge, long-standing network connections and experienced staff, enable TAND to professionally manage projects with the principles of ethical corporate governance held in the highest regard.

TAND operates with a high level of accountability across all areas of the business, extending through to the trades selected to complete projects to the highest level of satisfaction.

Each project team is customised to suit the scope of each project based on key criteria including local relationships, experience and the pressure facing the client. We appreciate that paying attention to the finer details is essential to the success of our projects.



Experience

Collectively, our team brings over thirty years of practical and professional experience in rectification and construction works to TAND.

We combine human centric-community development, entrepreneurial problem solving and proven construction management to cultivate inclusive and motivated teams.

In doing so, TAND is able to respond to market demand, minimise financial risk, leverage transferable models and maximise municipal incentives while making a broader and lasting impact in the community.

Our extensive service offering allows us to implement a turn-key approach to any job we are undertaking.

TAND understands the standards and logistics required to work effectively and efficiently in the building industry with our OH&S, Environmental Management Systems and Quality Management Systems all achieving International Organization for Standardization (ISO) certifications.

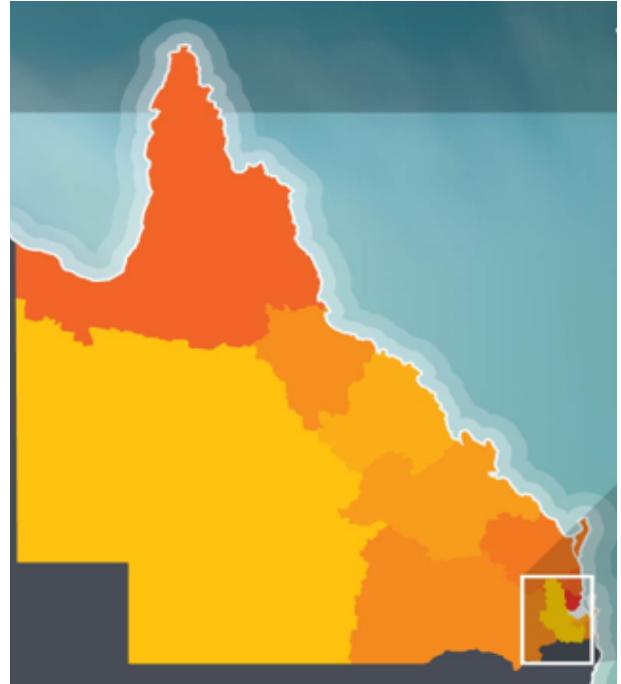
Through engaging professionally qualified staff and extensive coordination, TAND can ensure the outstanding delivery of each project.



Service Areas

When you work with TAND, you are working with a team that is dedicated to completing all contractual objectives within the scope of work.

TAND will assign an experienced team member to oversee the contract and provide regular feedback to the project manager and the client as needed. Our dedicated team is not satisfied until all expectations have been met.





With extensive experience delivering refurbishment projects restricted by both live sites and with sensitive client bases, TAND are currently able to offer service anywhere across Queensland using our in-house trade suppliers and our extensive loyal contractor base.

TAND is a systems and client focused business and will work collaboratively to find solutions that ensure the delivery of quality work every time. We are committed to providing a personalised and holistic solution for every project we undertake.

TAND currently services the east coast of Australia, with our head office located in Burleigh Heads, Gold Coast Queensland.

Company Details

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